ISTI Open Access - Incident #25538

Open Portal instances are down / unreachable

Aug 31, 2023 02:55 PM - Leonardo Candela

Status:	Closed		**Start date:**	Aug 31, 2023
Priority:	Urgent		**Due date:**	
Assignee:	Tommaso Piccioli		**% Done:**	100%
Category:			**Estimated time:**	0.00 hour
Target version:	ISTI Open Portal Issues			
Infrastructure:			**VREName:**	

Description

The connection has timed out

An error occurred during a connection to openportal.isti.cnr.it.

An error occurred during a connection to openportal.ispc.cnr.it.

An error occurred during a connection to openportal.ino.cnr.it.

Related issues:

Related to ISTI Open Access - Incident #25537: Macchine non raggiungibili	**Closed**	**Aug 31, 2023**
Related to ISTI Open Access - Incident #25555: D-Net server is down	**New**	**Sep 01, 2023**

History

#1 - Aug 31, 2023 02:56 PM - Leonardo Candela

- Related to Incident #25537: Macchine non raggiungibili added

#2 - Aug 31, 2023 02:57 PM - Leonardo Candela

- Priority changed from High to Urgent

#3 - Aug 31, 2023 06:49 PM - Leonardo Candela

- Status changed from New to Closed

- % Done changed from 0 to 100

All the portals are back

#4 - Sep 01, 2023 08:18 AM - Michele Artini

- Related to Incident #25555: D-Net server is down added