

BlueBRIDGE - Support #10350

Button to create a ticket from a VRE

Nov 15, 2017 02:03 PM - Julien Barde

Status:	Closed	Start date:	Nov 15, 2017
Priority:	Normal	Due date:	
Assignee:	Massimiliano Assante	% Done:	0%
Category:	Default	Estimated time:	0.00 hour
Infrastructure:	Production		
Description			
Perhaps it's already possible but I was thinking that it would be useful for some users to create a ticket by clicking a button directly in the VRE. It's not obvious sometimes for users to create a new issue and most of the time they detect this issue within a VRE. It might be usefull as well to automate some fields of the redmine form. It's just a thought			

History

#1 - Nov 15, 2017 06:33 PM - Massimiliano Assante

- Status changed from New to Closed

The button Report an issue points to the tracker and is present in any VRE.

#2 - Nov 16, 2017 04:28 AM - Julien Barde

ok good news then...sorry for that..I never saw it before. It's not easy to see it and perhaps it might be more obvious to put it as well in the administration item or in the upper menu.